

Lucerne, 14 August 2013

CampusCard Terms of Use

Duty of Care

The University of Lucerne CampusCard is not transferable and only intended for personal use. It must not be passed on to third parties.

The card owner undertakes to keep the card safe and only use it for the intended purpose. She/he is liable for damage attributable to lack of care or incorrect use of the CampusCard.

Loss of the card

The loss of the card is to be reported immediately to the Student Administration Office (students) or Human Resources (employees). For a replacement card a processing fee of CHF 30.00 will be charged. The University of Lucerne assumes no liability for any sums of money loaded on it.

Malfunctions

In the event of malfunctions the helpdesk of the University of Lucerne is to be informed: (helpdesk@unilu.ch; +41 41 229 50 10).

Expiry of the card on leaving the University of Lucerne

The CampusCard can also continue to be used as a means of payment and library card at the central university library (ZHB) after leaving the University of Lucerne.

Any amounts of cash still available on the CampusCard can continue to be used for services at the University of Lucerne, Lucerne University of Applied Sciences and Arts (HSLU) and the PH Lucerne (copies, refectory, vending machines etc.). It is not possible to return any money still loaded on it in cash.