

## 1. Eligibility, membership and identity card

### 1.1 Eligibility to participate

The regulations on eligibility for the University Sports Campus Lucerne (hereinafter referred to as HSCL) can be found at [www.hscl.ch](http://www.hscl.ch) (under eligibility).

### 1.2 Admission and membership card

Admission to the HSCL is subject to the payment of a fee. Upon admission, those entitled to participate receive an HSCL membership card. A valid HSCL membership card entitles the holder to participate in regular training sessions and to book courses, camps, events and services for which a fee is charged.

### 1.3 Identification

On request, sports participants must show a valid HSCL membership card, which entitles them to participate. This can be a student or employee ID card of a Lucerne university with the HSCL logo, an HSCL membership card or a student ID card of a Swiss university granting the right to visit the HSCL. If the person is not able to show a valid ID card, he or she may not participate in the HSCL offer.

### 1.4 Conclusion of the contract and associated customer obligations

By submitting the application form for the HSCL membership card (via website or otherwise), the applicant acknowledges that he or she has truthfully completed the application form, that he or she has taken note of the HSCL's General Terms and Conditions and that he or she agrees to them. The contract is only concluded with the acceptance of the application form by the HSCL.

### 1.5 Membership and access to the HSCL offer

Customers can only register for HSCL offers during the term of their membership. Registration is not possible after the membership expired.

### 1.6 Deposit and refund

The HSCL card cannot be deposited. Failure to use the facilities or participate in the sports programme does not entitle the holder to a fee reduction or refund. Starting studies or employment at one of Lucerne's universities does not qualify the holder for a fee reduction or refund.

In case of illness, accident, or pregnancy preventing participation in the HSCL programme for more than 90 days, the member is entitled to a pro rata refund upon submission of a medical certificate. The medical certificate is crucial for calculating the refund; it must confirm the inability to participate in sports and specify both the start and end date. The refund application, including the medical certificate, must be submitted

within 30 days after regaining fitness for sports. Late applications will not be considered.

### 1.7 Replacement card

In case of loss of the HSCL membership card, a fee of CHF 20 will be charged for the replacement card.

### 1.8 Transfer of the card

The HSCL membership card is personal, cannot be transferred and cannot be changed. Failure to comply with this regulation will result in the issuing of a house ban both for the HSCL-authorized member and for any third party involved. In the event of a membership being withdrawn, there is no entitlement to a refund. The right to file a complaint remains reserved.

### 1.9 Duration of membership and termination

The membership of alumni, external employees, guests of a coach, spouses and cohabiting partners, CAS/MAS/DAS students, LVSS members and members of corporate sponsors is valid for six months or one year and is automatically renewed. The membership can be terminated in writing or by e-mail no later than 30 days before expiry. Cancellations received after this date will not be considered. The memberships of all other authorized HSCL members are not automatically renewed.

### 1.10 Prevention of service provision

For important reasons, the HSCL is entitled to change offers and operating times at any time, to make operationally necessary closures (e.g. due to public holidays, space requirements of universities, municipal or cantonal schools, cleaning, revisions, conversions, etc.) and/or to temporarily suspend individual parts of the sports offer. In such cases, the authorized HSCL member is not entitled to a refund or an extension of the HSCL membership.

A suspended sports programme (no courses, camps, events, services and regular training sessions) due to force majeure (e.g. for safety reasons, an official order, etc.) does not entitle the holder to a partial refund of the membership fee. If, for reasons of force majeure, sports facilities remain closed and/or training sessions become impossible, the term of the current or subsequent membership shall be extended on a pro-rata basis.

## 2. Trainings, courses, camps, events and services

### 2.1 Registration and deregistration for regular trainings

For regular trainings with registration, a cancellation of the registration is mandatory in case of inability to attend. Non-attendance without cancellation or deliberate blocking and short-term release of a regular training session will not be

tolerated and may lead to exclusion from the training in the event of a repetition. We ask all participants to behave fairly.

## 2.2 Registration for courses, camps, events, services

Registration for courses, camps, events and services is binding. Upon registration, the General Terms and Conditions become part of the contract between the participants and the HSCL.

After receipt of the registration, participants will receive written or electronic confirmation. After the registration deadline has expired, the HSCL will inform participants whether the offer can be carried out. Only after this confirmation will the final invoice be sent by email.

The invoice amount must be paid in full within 30 days of receipt, unless otherwise stated in the offer. In the event of late payment, the HSCL reserves the right to charge reminder fees and interest on arrears and to initiate debt collection proceedings after the second reminder.

## 2.3 Cancellations by participants

Cancellations must be submitted in writing or by e-mail. The HSCL charges the following cancellation fees for cancellations of courses, camps and events:

### Cancellation of courses and events

Up to 30 days before start	CHF 20 <sup>1</sup>
29 to 10 days before start	CHF 40 <sup>1</sup>
9 to 0 days before start	100 % <sup>2</sup>

### Cancellation of camps

Up to days before start	CHF 20 <sup>1</sup>
60 to 30 days before start	25% <sup>2</sup>
29 to 10 days before start	50% <sup>2</sup>
9 to 0 days before start	100% <sup>2</sup>

<sup>1</sup> If the offer price is lower than the cancellation fees, the offer price shall be payable.

<sup>2</sup> Replacement participants: If you find someone who is eligible to participate in the HSCL and who is willing to take over the place reserved for you at your expense, or if someone from the waiting list takes over your place, the cancellation fees shall not apply and we shall charge you a processing fee of CHF 40.

### Cancellation of services

Services must be cancelled by participants at least 24 hours before the start. The HSCL reserves the right to charge for appointments that are cancelled later or missed.

In the event of non-attendance or discontinuation of an HSCL service, there is no entitlement to a refund. Even in the case of cancellations with a medical certificate due to illness or accident, the cancellation fees described above will be charged.

## 2.4 Cancellation insurance

Taking out cancellation insurance is a private matter.

## 2.5 Withdrawal by the organizer

The HSCL reserves the right to cancel courses, camps, events and services due to lack of participants up to five days before the start. In this case, the full price will be refunded. Further claims are excluded.

## 2.6 Duties of HSCL-authorized members

HSCL-authorized members undertake to follow the instructions of the supervisors and to strictly adhere to the hygiene regulations and the house rules. Rough or repeated violations will result in the issuance of a house ban and the withdrawal of the membership card without entitlement to a refund.

## 2.7 Liability by the HSCL

Participation is at your own risk, and the organiser accepts no liability. The HSCL is not liable for damage suffered by people or material during sports activities or in the facilities of the HSCL. The HSCL is also not liable for the loss of effects, valuables, clothing, etc. The liability for deposited objects is also excluded. Participants are responsible for taking out insurance policies.

## 3. General

### 3.1 Place of jurisdiction and applicable law

The contracts for membership and for ordering services are subject to Swiss law.

**The place of jurisdiction is Lucerne.**

Lucerne, September 2025

University Sports Campus Lucerne HSCL