



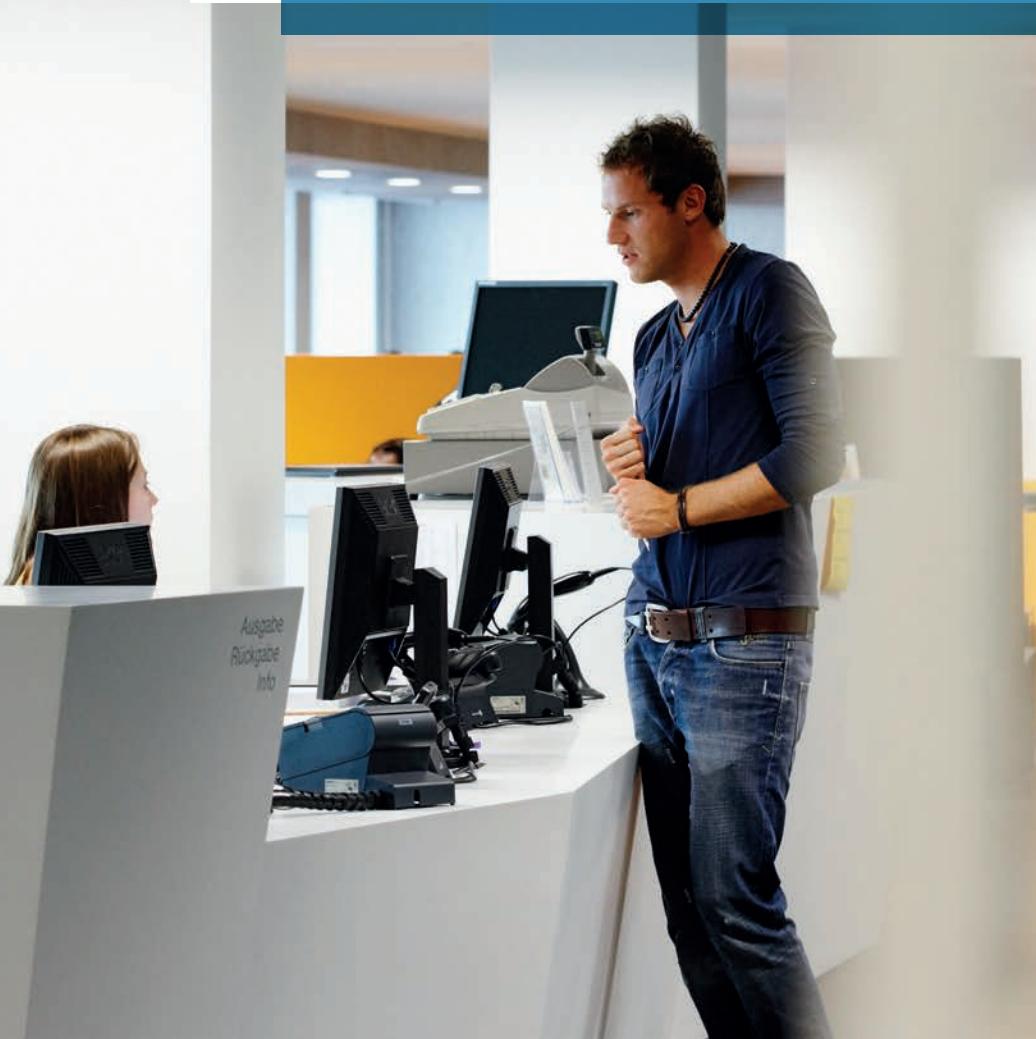
University of Lucerne
International Relations Office

Guide for International Students



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WELCOME TO SWITZERLAND, WELCOME TO LUCERNE

Dear student

Thank you for choosing the University of Lucerne for your period of study abroad. We hope that you will enjoy your stay and that your semester spent studying in Lucerne will be the experience of a lifetime.

This step-by-step Guide for International Students will take you through all the information you require to plan and organise what will hopefully be an exciting and enriching stay at the University of Lucerne.

We are looking forward to welcoming you in Lucerne!

International Relations Office
University of Lucerne

Introduction to the Guide for International Students:

Please note that this brochure contains information for different categories of students: exchange students, international degree students, students with a Swiss government scholarship, and others. Please consider only the information that applies to your status.

ABOUT SWITZERLAND AND LUCERNE

Switzerland is a small country located in the heart of Western Europe. It shares borders with Germany, Austria, the Principality of Liechtenstein, Italy and France. Around 7.7 million people live in Switzerland, and there are four official languages: German, French, Italian and Romansh.

Switzerland has an area of 41,285 square kilometres, of which more than 60% is occupied by the Alps, a vast mountain range that stretches approximately one thousand kilometres from Austria to France.

Switzerland enjoys one of the most competitive economies in the world [ranked first in the WEF *Global Competitiveness Report 2010–2011*], which relies mainly on the tertiary sector [many large multinational corporations such as Nestlé, Novartis and ABB have their headquarters in Switzerland, as do several international banks].

Switzerland also has a high ranking in terms of its standard of living. A well-kept environment that is easily accessible by public transport, safe cities, and excellent infrastructures make living in Switzerland very pleasant, and explain why the Global Ranking of Cities with a High Quality of Life ranks three Swiss cities among the top ten (*Mercer's 2010 Quality of Living Survey*).

Information on Switzerland

www.admin.ch

www.ch.ch

Lucerne is located in the German-speaking region of central northern Switzerland and is the capital of the Canton of Lucerne and the largest city in Central Switzerland, with around 76,000 inhabitants.

Lucerne has long been a destination for tourists due to its location on the shores of Lake Lucerne (the *Vierwaldstättersee*), within sight of the Pilatus and Rigi mountains in the Swiss Alps. One of the city's famous landmarks is the Chapel Bridge (*Kapellbrücke*), a wooden bridge built in the 14th century. Lucerne was voted one of the top 12 travel destinations in the world by TripAdvisor. Other famous attractions include the Lion Monument, the Culture and Convention Centre (KKL), and the Swiss Museum of Transport.

Tourist Information Lucerne

www.luzern.com/en





FACTS UNIVERSITY OF LUCERNE

Number of Students (fall semester 2011)	2710
International students	11%
Female students	57%
Professors	65
Mid-level faculty	235
Lecturers and visiting professors	115
Administrative staff	90

ABOUT THE UNIVERSITY OF LUCERNE

The University of Lucerne is the youngest university in Switzerland. Its roots stretch back as far as 1600, but it has only existed as a modern university since 2000. In the decade since it was founded, the number of students has grown from approximately 250 to around 2700 today.

The University of Lucerne comprises three faculties: Theology, Humanities and Social Sciences, and Law. It holds the leading position in tertiary education in Central Switzerland, and is a key player in the fields of scientific research, education and further education. It helps to shape the economic life of Central Switzerland and is a driving force in regional and cross-regional development.

The University of Lucerne is located in central Lucerne next to the central railway station, the Culture and Convention Centre (KKL) and Lake Lucerne. The campus is 23,000 square metres in size and has seven levels, of which two are underground. All lectures are held in the main campus building, and the Main and University Library (ZHB Luzern) is also located on the campus.

Main address:

University of Lucerne
Frohburgstrasse 3
P.O. Box 4466
CH-6002 Lucerne
Switzerland

Phone: +41 41 229 50 00 (general number)
Fax: +41 41 229 50 01 (general number)
Web: www.unilu.ch

Opening hours:

Monday – Friday 07:30 – 22:00
Saturday 07:45 – 16:00

The University of Lucerne is closed on Sundays and public holidays.

PLANNING YOUR PERIOD OF STUDY ABROAD

In this chapter, we cover the key issues that you need to consider before coming to Lucerne.

APPLICATION AND ADMISSION

Exchange students

Exchange students coming to the University of Lucerne as part of an exchange programme do not need to apply for admission at the University of Lucerne. Once you are accepted as an exchange student, you will receive all necessary information from our International Relations Office.

The application deadlines depend on your home university. Please ensure that you request all relevant information in good time. Once you have been nominated for a semester of study abroad at the University of Lucerne, you will receive an information package containing all necessary information regarding your stay at the University of Lucerne.

International degree students

International degree students must apply for admission through the University of Lucerne Admissions Office. Once you are admitted to study at the University of Lucerne, registration will be carried out by the Admissions Office.

Admissions Office

www.unilu.ch/eng/anmeldung_4142.html

The application deadlines for international degree students are:

Spring semester November 30

Fall semester April 30

Students with Swiss government scholarships

Students who wish to apply for a Swiss government scholarship can find information on the website of the Federal Commission for Scholarships for Foreign Students, FCS.

Federal Commission for Scholarships for Foreign Students

www.sbf.admin.ch/htm/themen/bildung/stipendien/eskas_en.html

SEMESTER DATES

Spring semester weeks 8 to 22
Fall semester weeks 38 to 51

TUITION FEES

CHF 785.00 per semester for Swiss citizens
CHF 1'085.00 per semester for non-Swiss citizens
(not applicable to exchange students)

ENTRY AND VISA

Exchange students from EU/EFTA countries

You require a valid passport or identity card to enter Switzerland.
Please consult the Swiss embassy or consulate in your home country for the current entry requirements.

Exchange students from non-EU/EFTA countries

You need to apply for a visa at the Swiss embassy or consulate in your home country at least three months before entering Switzerland.

Students with Swiss government scholarships and international degree students (EU/EFTA and non-EU countries)

You need to apply for a visa at the Swiss embassy or consulate general in your home country at least three months before entering Switzerland.

If you are unsure as to whether or not you require a visa, please ask the local Swiss representation office.

Representations of Switzerland abroad

www.eda.admin.ch/eda/en/home/reps.html

Entry and visa conditions for Switzerland

www.bfm.admin.ch/bfm/en/home/themen/einreise.html

TRAVEL TO SWITZERLAND

By plane:

The three largest international airports in Switzerland are Zurich Airport (the largest airport in Switzerland, with intercontinental services), Geneva Cointrin International Airport (the second largest airport, with intercontinental services) and EuroAirport Basel Mulhouse Freiburg.

The closest airport to Lucerne is Zurich Airport, which is a one-hour train journey from Lucerne.

Swiss International Air Lines

www.swiss.com

By train:

ICE, TGV, Railjet – You can travel to Switzerland on Europe's fastest trains. Within a few minutes of your arrival, there is usually a connecting train to Lucerne from almost every large city in Switzerland. All trains have regular timetables.

Swiss Railway Corporation – SBB

www.sbb.ch

CLIMATE

The climate in Switzerland is influenced by the Atlantic Ocean. Westerly winds transport the sea air to Switzerland and are responsible for the country's precipitation levels. The Alps act as a climate barrier: Southern Switzerland, which is mainly influenced by the Mediterranean Sea, is characterised by a much milder climate than Northern Switzerland.

Lucerne has a central European climate, which means that it is hot in summer and cold in winter. It often snows in winter, but it is unusual to have snow on the ground for more than a few days in the city. However, you should be prepared for sub-zero temperatures during the winter months (November–February).

Federal Office of Meteorology and Climatology (including weather forecast)

www.meteoschweiz.admin.ch/web/en/weather.html





ARRIVING IN LUCERNE

Living and studying away from home can be a challenging experience, particularly at the beginning of your stay. There are several formalities that must be taken care of during your first few days in Lucerne.

REGISTRATION AT THE INTERNATIONAL RELATIONS OFFICE

As an exchange student, you must register at the University of Lucerne International Relations Office during the first week after your arrival. You will receive a personal appointment for your registration before you come to Lucerne. When you register you will receive your university ID card (CampusCard), information on the residence permit and health insurance, as well as the confirmation of matriculation that you will require for your residence permit.

The International Relations Office comprises several sections. Upon your arrival, please go to the Mobility Office on the main university campus.

RESIDENCE PERMIT

After entering Switzerland, all students (exchange students, international degree students, and students with Swiss government scholarships) are required to register at the registration office of the district in which they are living within 14 days. To register, you will need a valid travel document, one passport photograph, as well as confirmation of matriculation from the University of Lucerne. After registration, the residence permit (foreigner's identity card) will be issued.

Citizens of non-EU/EFTA countries must also present themselves at the Office for Migration (with passport and passport photograph).

A fee is charged for registration and for all documents (foreigner's identity card, visa etc.).

ACCOMMODATION

The University of Lucerne does not offer on-campus accommodation. However, the International Relations Office assists exchange students – especially those coming from overseas – in finding suitable accommodation. You will receive appropriate information once your application has been processed successfully.

Association for student housing in Lucerne

www.stuwo.datcom.ch

Online bulletin boards for general queries

www.wgzimmer.ch

www.students.ch/wohnen

www.homegate.ch

HEALTH AND OTHER INSURANCES

Health insurance is compulsory for anyone staying in Switzerland for longer than three months. Students from an EU country who are legally insured in their home country can apply for exemption from this obligation by using the European Health Card or a provisional certificate issued by their insurance company.

Students from non-EU/EFTA countries must check with their health insurance provider whether their international insurance cover is adequate for Switzerland. If this is the case, you can also apply for exemption from the insurance obligation. However, the final decision as to whether or not you are entitled to exemption rests with the Swiss authorities.

If your own health insurance coverage is found to be insufficient, you must purchase health insurance from a Swiss health insurance company.

We also recommend that you take out personal liability insurance before coming to Switzerland. This covers any claims brought against you for damage or injury to another person's property (this insurance is usually compulsory if you want to rent an apartment in Switzerland).

The University of Lucerne can provide you with a package deal from a Swiss insurance company covering health and personal liability insurance and offering special conditions for international students. All necessary information on compulsory health insurance coverage will be provided by the International Relations Office upon your arrival.

MENTORING PROGRAMME

To ensure smooth integration into Swiss student life, incoming exchange students from our international programmes (ERASMUS, Partnership) are invited to participate in the university's mentoring programme, which provides them with a mentor during their stay in Lucerne. Once you are accepted at the University of Lucerne, you will be assigned a mentor. All our mentors are regular students from the University of Lucerne who have volunteered to help international students to settle in during the first weeks of their stay. Our mentors have usually been abroad themselves and know how difficult the first weeks in a foreign country can be. We encourage our international exchange students to make use of this opportunity.

PRE-SEMESTER INTENSIVE LANGUAGE COURSE: GERMAN FOR BEGINNERS

The University of Lucerne offers its international exchange students a free pre-semester intensive course entitled German for Beginners. The course takes place during the semester holidays, one week before classes begin. *This course is only open to exchange students.*

The course covers the four core skills of listening, speaking, reading and writing required for everyday life in Lucerne. The primary focus is on communication skills and vocabulary (levels A and B). In addition to classroom lessons, participants also have the opportunity to exercise their language skills in everyday situations and acquaint themselves with Lucerne and the Swiss way of life.

No credits are awarded for this course.

All eligible students will be informed about the application procedure for this course in good time by the International Relations Office.

STUDYING AT THE UNIVERSITY OF LUCERNE

This chapter provides some useful information concerning academic studies at the University of Lucerne.

ACADEMIC CALENDAR

The academic year at the University of Lucerne is divided into two semesters: fall and spring. The fall semester starts in calendar week 38 [mid-September] and ends in calendar week 51 [end of December]. The spring semester starts in week 8 [mid-February] and ends in week 22 [end of May]. Classes are scheduled to start at 08:00 and last 45 minutes with a 15-minute break between classes.

COURSE CATALOGUE

The course catalogue for all courses – including German and English courses – is available on the university's website:

<https://portal.unilu.ch/site/besucher/studienangebot/suchen.aspx>

LANGUAGE OF INSTRUCTION

The language of instruction at the University of Lucerne is German. However, a growing number of master's courses are taught in English.

ECTS CREDITS AND GRADES

At the University of Lucerne, credit points are awarded for student achievements. 1 ECTS credit corresponds to 30 hours of study. The credits are based on the total time required for achieving the learning goals. This includes attending classes, self-study, preparing for and sitting examinations, giving presentations and writing papers. Credits are only awarded for courses for which students receive pass grades. The scope of one semester is 30 credits.

EXAMINATIONS

Final examinations are scheduled by the faculties. Ask your course tutors and/or the student counsellors in your faculty at the University of Lucerne for the exact dates and the application deadlines.



ORIENTATION

4th Floor	UNIVERSITÄT LUZERN	Lecture rooms Offices
3rd Floor	UNIVERSITÄT LUZERN	Lecture rooms Offices
2nd Floor		Classrooms Offices
1st Floor	zhb	UNIVERSITÄT LUZERN Offices
Ground Floor	Foyer Cafeteria Lecture rooms (1x110 and 3x70 seats)	
Basement 1	Tutorial Meditation Room Sport Facilities Workspace for Students Cloak Room	2 Lecture Rooms (250 seats)
Basement 2	Utilities Management Repair Shop Storage Room	Lecture Room (375 seats)

UNIVERSITÄT
LUZERN

swissuniversity.ch



Campus Card

Gültig bis

21.12.2012

CAMPUSCARD

The CampusCard is a multipurpose chip card that can be used on campus as a student identification card and library card. It can also be used for cashless payments (in the canteen and for snack machines, photocopying and printing). Two loading stations for putting money onto the CampusCard are located on the ground floor of the university.

EMAIL ACCOUNT

All students, including exchange students, receive an official email account from the University of Lucerne. All students will receive a detailed outline of how to activate the account from IT Services. Please check your StudMail regularly (at least once a week) and ensure that your inbox has enough storage space at all times as all official communication will be sent to this account.

INTERNET ACCESS

All public rooms in the University of Lucerne, such as the foyer, library, classrooms and canteen, have Wi-Fi.

LIBRARY

The Main and University Library (ZHB Luzern) is the largest library in Central Switzerland, with space for 300,000 volumes that are freely accessible to users. Just under half of the collection of books can be borrowed. A total of 670 study and work stations are available in the library.

Opening hours

Monday – Friday	07:00 – 21:30
Saturday	07:30 – 15:00
Sunday	closed

STUDENT WORKSTATIONS

A room with 67 student workstations and computer terminals is located on the first basement floor. In addition, numerous student workstations are available on the first floor of the library (see the Library section).

PRINTING AND PHOTOCOPYING

Students can make use of the large printing and photocopying room on the first basement floor. Additional photocopiers and printers can be found on the second floor in the library, and on the third and fourth floors next to the classrooms.

STUDENT SHOP

The student shop on the ground floor sells lecture notes for current courses, specialist literature, stationery, and also tickets for certain events (e.g. university parties).

Student shop opening hours

General opening hours during the semester: 12:30 – 15:30.

STUDENT COUNSELLING SERVICE

For all administrative questions regarding your exchange, please contact the International Relations Office. International degree students should contact Student Services for all administrative questions. For all academic queries you should consult the student counsellors in your faculty and/or department.

Faculty student counsellors

www.unilu.ch/eng/fachstudienberatung_4342.html

COUNSELLING FOR STUDENTS WITH SPECIAL NEEDS

Unrestricted access routes are provided for wheelchair users throughout the campus. Two or three toilets on every floor are equipped for wheelchair users, and the toilet areas on the 3rd and 4th floors also have showers. Three parking spaces on the north side of the building are reserved for people with mobility issues. Lecture theatres have hearing loops for the hearing-impaired.

Please contact the Office for Students with Special Needs for an individual consultation.

Email: chancengleichheit@unilu.ch

PSYCHOLOGICAL COUNSELLING SERVICE

The psychological counselling service offers support to students and staff of the University of Lucerne who find themselves in stressful situations linked to their studies and/or daily personal life. All counselling services are free of charge for all students (including exchange students) and are confidential.

Telephone: +41 41 228 47 52, Email: info@pblu.ch

SEXUAL HARASSMENT

The University of Lucerne has strict procedures and measures in place regarding sexual harassment. Should you be a victim of sexual harassment at the University of Lucerne, please consult the International Relations Office (exchange students), Student Services (degree students) or a person whom you trust within the university.



HEUTE
Nur Ba...

UNIQUE
www.unique.de
Semester
Donna
29. Se...
22 Uhr
Schnupper-
Gitarre
Schnupper-
Gitarre



LIFE ON CAMPUS

Here you will find useful information on all the facilities available on the campus.

CANTEEN, CAFÉ BAR, SNACK STATIONS

The canteen serves quick, reasonably priced lunchtime menus, self-service buffets and drinks. For students, the lunchtime menus cost between CHF 5.50 and CHF 10.00. The café bar in the canteen foyer sells snacks, hot and cold drinks, and a small selection of kiosk items. Microwaves are available in the room adjacent to the canteen. This can be used to heat up your own food.

Vending machines with hot and cold beverages and snacks are located on the ground floor and on the third and fourth floors.

Students must provide identification in the form of the CampusCard in the canteen and café bar (see CampusCard section) in order to take advantage of the reduced prices. Students can pay in cash or use the CampusCard in the canteen, café bar and at the snack stations.

Canteen opening hours

Monday – Friday: 11:00 – 14:00

Café bar opening hours

Monday – Friday: 07:30 – 20:00

PRAYER AND MEDITATION ROOM

The prayer and meditation room is located on the first basement floor. It is a multipurpose room that can be used for peaceful activity, discussion and meditation. The room is available during the building's opening hours.

DAY LOCKERS AND CLOAKROOMS

A room containing day lockers is located on the first basement floor. Additional lockers are located on the second floor. Students can use these lockers to store personal belongings. The lockers must be secured with a personal padlock. The day lockers must be reserved every day and cannot be reserved permanently. Lockers that are not emptied will be cleared out and the student will be billed for the inconvenience caused.

ATM AND POST OFFICE

A Bancomat ATM for internal and external users is available on the ground floor. There is a public branch of the Swiss Post Office on campus (including a Postomat ATM for cash withdrawals).

UNIVERSITY SPORTS (HOCHSCHULSPORT CAMPUS LUZERN – HSCL)

Take advantage of the activities available through the University Sports to boost your personal fitness and restore your physical and mental wellbeing. You can acquaint yourself with new sports and enjoy the great outdoors with sports such as sailing, skiing, snowboarding, biking etc. International students of all categories are welcome to join the training sessions.

Standard training sessions are free of charge for all students (including exchange students) holding a CampusCard (see CampusCard section). Special short-term courses such as skiing and snowboarding classes, special dance classes, surfing and sailing classes etc., are offered at reduced price for students and staff.

University Sports website

www.unilu.ch/eng/sport_4606.html

STUDENT ORGANISATIONS

The University of Lucerne Student Organisation (SOL) is the official student association of the University of Lucerne. It represents students both to the university and to the general public. The SOL endeavours to create a pleasant environment for all students and constantly deals with the latest issues. Events organised by SOL provide a good opportunity for meeting new people.

SOL website (in German)

<http://solunilu.ch/joomla>

CHILDCARE

Childcare places are available in the campus day-care centre for the children of students (kita campus), staff and lecturers at the University of Lucerne. The children must be aged between 4 months and 5 years. Early contact and prior registration are advisable. Email: info@kita-campus.ch

Kita Campus website (in German)

www.kita-campus.ch

BICYCLE PARKING

Bicycle stands for approximately 600 bicycles are located on the south side of the building. The building can be accessed directly from here.





COST OF LIVING

The cost of living is an individual matter that depends on one's lifestyle. The following numbers are just guidelines and should be understood as such.

Approximate living costs in Lucerne [in CHF per month]:

Rent (including heating)	550.00
Utilities (telephone, internet, TV, radio)	200.00
Health insurance and other insurances	250.00
Food, household	400.00
Transportation (bus, train, etc.)	80.00
Clothes, laundry, toiletries	70.00
Miscellaneous	150.00
Total	1700.00

LIVING IN LUCERNE

This section provides information about daily life in Lucerne. Please also refer to the Arriving in Lucerne section, particularly for information about accommodation.

ACCOMMODATION

See the Arriving in Lucerne section above.

TRANSPORTATION

The city of Lucerne has an excellent public bus and train network run by *Verkehrsbetriebe Luzern*. Single fare tickets can be purchased at all bus stops and train stations in Lucerne; *tickets are not sold on buses or trains*. Multiple fare tickets and monthly travel cards can be bought at Lucerne central railway station or at larger bus stops. If you are under 25, you can benefit from a reduced fare for monthly or annual travel cards (ask for the *Passepartout* card for under-25s).

Verkehrsbetriebe Luzern (in German)

www.vbl.ch/Startseite.aspx

Swiss Federal Railways [SBB] provides a large part of public transport in Switzerland (train, bus, PostBus, boat). If you are a frequent traveller within Switzerland, you can purchase a half-fare card [CHF 165.00 per year] that entitles you to buy most tickets at half price. In addition, young people between 16 and 25 can buy the *Gleis 7* card that entitles them to take any train in the SBB network for free between the hours of 7pm and 5am.

Swiss Railway Corporation – SBB

www.sbb.ch

Bicycles are a practical and inexpensive way to get around Lucerne. Bicycles can be rented from Swiss Federal Railways [SBB] and other private providers.

Rent-a-Bike

www.rentabike.ch

FINANCIAL MATTERS

Switzerland's currency is the Swiss Franc. You will find the following abbreviations for the Swiss Franc: Fr., CHF, SFr. Coins are available as 5 cents (*Rappen* in German), 10 cents, 20 cents, 50 cents, 1 Franc (*Franken* in German), 2 Francs and 5 Francs. Banknotes are available as 10, 20, 50, 100, 200, and 1000 Francs.

The fastest and easiest way to obtain Swiss Francs is to withdraw money from the many post office and bank ATMs using a debit card (for ATMs on campus, please see ATM and post office section above). Most Swiss ATMs also accept credit cards such as Visa, MasterCard, American Express, and cash cards such as Cirrus or Maestro.

To open a Swiss bank account you can either go to a Swiss bank or to a post office (post office account).

Post Bank

www.postfinance.ch/en.html

Swiss Banks (Selection)

Luzerner Kantonalbank: www.lukb.ch/english-window.html

UBS: www.ubs.com/1/e/schweiz.html

Credit Suisse: www.credit-suisse.com/ch/en/index.jsp

POST OFFICES

Post offices are open from Monday to Friday from 07:30 to 18:00 and on Saturday from 09:00 to 12:00. In addition to regular postal services, post offices also offer banking, telephone and fax services. There is a post office on the university campus.

Swiss Post

www.post.ch/en/post-startseite

TELEPHONE SERVICE, MOBILE PHONES AND INTERNET

All apartments in Switzerland are equipped with a landline. To use it, you have to sign a contract with one of the telephone companies in Switzerland. Ask the different telephone companies about their service agreements.

Mobile phones are a practical means of communicating in Switzerland. Again it is a good idea to compare the services offered by the different companies as offers and service plans change rapidly. When taking out a contract, foreign nationals are required to show their residence permits.

All telephone companies offer also internet services. Packages for telephone, mobile phone and internet are often available.

Telephone companies [Selection]

Swisscom: <http://en.swisscom.ch/residential>

Sunrise: www1.sunrise.ch

Orange: www1.orange.ch/en

Comparison of services:

<http://en.comparis.ch/telekommunikation.aspx>

SHOPPING

Migros and Coop are the best-known retailers/grocers and can be found at many locations throughout Switzerland. Both Migros and Coop offer a large selection of good-quality products at reasonable prices. Shops are open on Monday to Wednesday from 09:00 to 18:30 in the city centre and in larger shopping malls. On Thursdays and Fridays, shops are open from 09:00 to 21:00. On Saturdays you can go shopping from 09:00 to 16:00. Some shops at Lucerne central railway station are also open on Sundays.

LEISURE TIME AND CULTURE

With its location in the heart of Switzerland, on the shores of Lake Lucerne and close to the Alps, the City of Lucerne offers an array of leisure time activities. In spring and summer, Lake Lucerne and its beautiful surroundings are perfect for hiking, swimming or sailing. In winter you can enjoy some skiing in the nearby mountain regions which are less than an hour away from Lucerne.

The city of Lucerne is located right in the centre of Switzerland, which means that all other Swiss cities and regions are very close by. You can travel to Ticino, the southern part of Switzerland, in 2.5 hours or visit Geneva in less than 3 hours by train. Other European cities are close by as well. Why not spend the weekend in Milan, Paris or Munich?

Lucerne is one of the cultural centres of Switzerland. The world famous Culture and Convention Centre Lucerne (KKL), built by the famous architect Jean Nouvel, hosts the renowned Lucerne Festival, which attracts lovers of classical music from all over the world. During the year there are performances from artists from all musical genres. Cheap or reduced tickets are available at the KKL box office (often at the last minute).

In July, the Blue Balls Festival, which takes place at indoor and outdoor venues all around the shores of Lake Lucerne, including the KKL, brings together the best international musicians from all genres such as pop, blues, jazz and reggae.

The famous Lucerne carnival (Fasnacht) takes place in February and turns the city into one big party. The university even closes its doors during the carnival because everybody is out on the streets dancing in their costumes and admiring the carnival parade.

In addition to these traditional and cultural events, Lucerne has countless restaurants, bars and clubs that attract many young people from all over Central Switzerland.

Tourist Information Lucerne

Find here tips for excursions, cultural events, and other leisure activities

www.luzern.com/en





IMPORTANT CONTACTS

International Relations Office (including Mobility Office; for exchange students)

www.unilu.ch/iro

mobilitaet@unilu.ch

Admissions Office (for international degree students)

www.unilu.ch/eng/anmeldung_4142.html

zulassung@unilu.ch

Student Counselling Service

Faculty of Theology

www.unilu.ch/eng/beratung_3126.html

Faculty of Humanities and Social Sciences

www.unilu.ch/eng/beratung_3254.html

School of Law

www.unilu.ch/eng/studienberater_29981.html

Counselling for Students with Special Needs

chancengleichheit@unilu.ch

Psychological Counselling Service

info@pblu.ch

Childcare

www.kita-campus.ch

info@kita-campus.ch

IMPORTANT EMERGENCY AND SERVICE NUMBERS

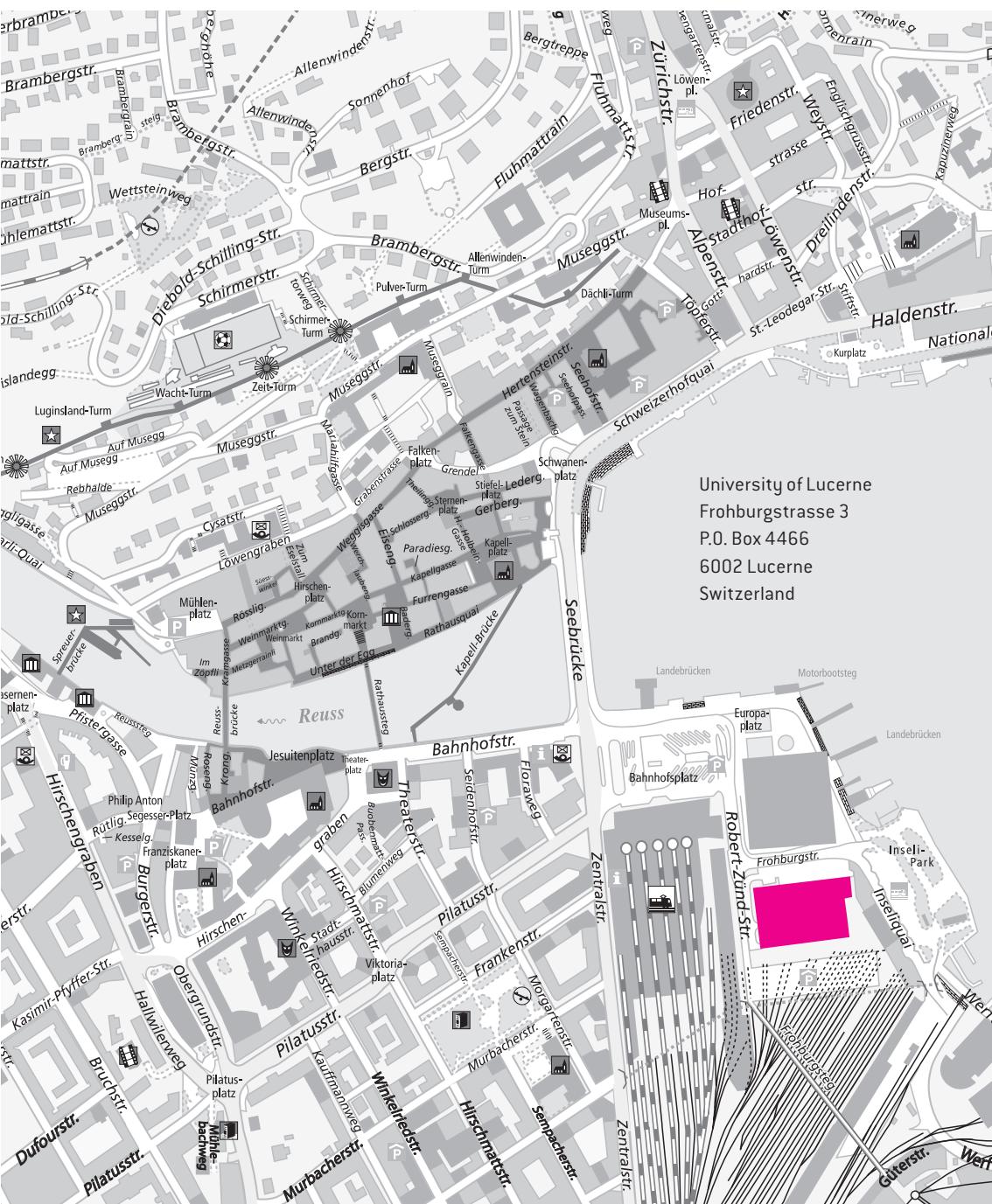
Medical emergencies/ambulance:	144
Pre-programmed emergency number when using mobile phone:	112
Police (urgent cases):	117
City of Lucerne police station (non-urgent cases):	+41 41 208 77 11
Fire department:	118
Medical helpline (doctor):	+41 41 211 14 14
Ophthalmologist helpline:	+41 41 210 53 73
Pharmacy:	+41 41 211 33 33
Poisoning emergencies:	145
Rega (helicopter rescue service):	1414
Psychological help:	143
Vehicle breakdown service:	140

Lost and Found Office Lucerne +41 41 208 77 55
Hirschengraben 17b, 6002 Lucerne
Opening hours: Mon-Fri 08:00 – 12:00 and 13:30 – 17:00
Report your losses online: www.stadtlu.zern.ch

PERMANENCE – 24-hour walk-in centre for medical and psychological help (ground floor of Lucerne central train station): +41 41 211 14 44
www.permance-luzern.ch

Lucerne Hospital, Spitalstrasse, 6004 Lucerne +41 41 205 11 11
www.luks.ch

CITY MAP



University of Lucerne
Frohburgstrasse 3
P.O. Box 4466
6002 Lucerne
Switzerland

Contact

University of Lucerne
International Relations Office
Frohburgstrasse 3
P.O. Box 4466
6002 Lucerne
Switzerland

Phone: +41 41 229 50 70

Fax: +41 41 229 50 01

Email: international@unilu.ch

Web: www.unilu.ch/iro

Published by

University of Lucerne
International Relations Office

Layout

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Lucerne, January 2012