

University of Lucerne
International Relations Office

Guide for International Students





CONTENT

About Switzerland and Lucerne	4
About the University of Lucerne	7
Planning your period of study abroad	8
Arriving in Lucerne	13
Studying at the University of Lucerne	16
Life on campus	23
Living in Lucerne	27
Important contacts	33
Important emergency and service numbers	34
City map	35



Welcome to Switzerland, welcome to Lucerne

Dear student,

Thank you for choosing the University of Lucerne for your study abroad. We hope that you enjoy your stay and that your semester in Lucerne will be the experience of a lifetime.

This step-by-step guide will take you through all the information you require to plan and organise what will hopefully be an exciting and enriching stay at the University of Lucerne.

We are looking forward to welcoming you to Lucerne!

International Relations Office
University of Lucerne

Introduction to the Guide for International Students:

Please note that this brochure contains information for different categories of students: exchange students, international degree students, students with a Swiss government scholarship, and others. Please consider only the information that applies to your status.



About Switzerland and Lucerne

Switzerland is a small country located in the heart of Western Europe. It shares borders with Germany, Austria, the Principality of Liechtenstein, Italy and France. Approximately 8 million people live in Switzerland, and there are four official languages: German, French, Italian and Romansh. Over 60% of the Swiss population speak German as their mother tongue, although it should be noted that the Swiss have their own spoken form of German, called Schwyzerdütsch (Swiss German).

Switzerland has an area of 41,285 square kilometres, of which more than 60% is occupied by the Alps, a vast mountain range that stretches approximately one thousand kilometres from Austria to France.

Switzerland has one of the most competitive economies in the world (ranked first in the WEF *Global Competitiveness Report 2015-2016*), which relies mainly on the tertiary sector (many large multinational corporations such as Nestlé, Novartis and ABB have their headquarters in Switzerland, as do several international banks). Switzerland also has a high ranking in terms of its standard of living. A well-kept environment that is easily accessible by public transport, safe cities, and excellent infrastructures make living in Switzerland very pleasant, and explain why 'Mercer's 2016 Quality of Living Survey' ranks two Swiss cities among the top ten.



Information on Switzerland

www.admin.ch

www.ch.ch/en

Lucerne is located in the German-speaking region of central northern Switzerland and is the capital of the Canton of Lucerne and the largest city in Central Switzerland, with around 78,000 inhabitants.

Lucerne has long been a destination for tourists due to its location on the shores of Lake Lucerne (the *Vierwaldstättersee*), within sight of the Pilatus and Rigi mountains in the Swiss Alps. One of the city's famous landmarks is the Chapel Bridge (*Kapellbrücke*), a wooden bridge built in the 14th century. Other famous attractions include the Lion Monument, the Culture and Convention Centre (KKL), and the Swiss Museum of Transport.



Tourist Information Lucerne

www.luzern.com/en



FACTS UNIVERSITY OF LUCERNE

Number of Students (autumn semester 2015)	2790
International students	14%
Female students	58%
Professors	69
Mid-level faculty, lecturers	321
Administrative staff	192



About the University of Lucerne

The University of Lucerne is the youngest university in Switzerland. Its roots stretch back as far as 1600, but it has only existed as a modern university since 2000. In the decade since it was founded, the number of students has grown from approximately 250 to around 2800 today.

The University of Lucerne comprises four faculties:

- Theology
- Humanities and Social Sciences
- Law
- Economics and Management

It holds the leading position in tertiary education in Central Switzerland, and is a key player in the fields of scientific research, education and further education. It helps to shape the economic life of Central Switzerland and is a driving force in regional and cross-regional development.

The University of Lucerne is located in the very centre of Lucerne next to the railway station, the Culture and Convention Centre (KKL) and Lake Lucerne. The campus is 23'000 square metres in size and has seven levels. All lectures are held in the main campus building, and the Main and University Library (ZHB Luzern) is also located on the campus.

Address:

University of Lucerne
Frohburgstrasse 3
P.O. Box 4466
CH-6002 Lucerne
Switzerland

Phone: +41 41 229 50 00 (general number)
Fax: +41 41 229 50 01 (general number)
Web: www.unilu.ch

Opening hours:

Monday – Friday 07:30 – 22:00
Saturday 07:45 – 16:00

The University of Lucerne is closed on Sundays and public holidays and there are reduced opening hours during the semester break.

Planning your period of study abroad

In this chapter, we cover the key issues that you need to consider before coming to Lucerne.

Application and admission

Exchange students

Exchange students coming to the University of Lucerne as part of an exchange programme do not need to apply for admission at the University of Lucerne. Once you are accepted as an exchange student, you will receive all necessary information from our International Relations Office.

The application deadlines depend on your home university. Please ensure that you request all relevant information in good time. Once you have been nominated for a semester of study abroad at the University of Lucerne, you will receive an information package containing all necessary information regarding your stay at the University of Lucerne.

International degree students

International degree students must apply for admission through the University of Lucerne, Admissions Office. Once you are admitted to the University of Lucerne, registration will be carried out by the Admissions Office.



Admissions Office

www.unilu.ch/en/study/application-and-admission

The application deadlines for international degree students are:

Spring semester November 30

Autumn semester April 30

Students with Swiss government scholarships

Students who wish to apply for a Swiss government scholarship can find information on the website of the Federal Commission for Scholarships for Foreign Students, FCS.



Federal Commission for Scholarships for Foreign Students

www.sbf.admin.ch/htm/themen/bildung/stipendien/eskas_en.html

Semester dates

Autumn semester mid-September – late December

Spring semester mid-February – end of May

Please note that these dates refer only to the lecture periods. Exam sessions may take place outside these dates.

Tuition fees (not applicable to exchange students)

CHF 810.00 per semester for Swiss citizens

CHF 1'110.00 per semester for non-Swiss citizens

Entry and visa

Exchange students from EU/EFTA countries

You require a valid passport or identity card to enter Switzerland.

Please consult the Swiss embassy or consulate in your home country for the current entry requirements.

Exchange students from non-EU/EFTA countries

You need to apply for a visa at the Swiss embassy or consulate in your home country at least three months before entering Switzerland.

Students with Swiss government scholarships and international degree students (EU/EFTA and non-EU countries)

You need to apply for a visa at the Swiss embassy or consulate general in your home country at least three months before entering Switzerland.

If you are unsure as to whether or not you require a visa, please ask your local Swiss representation office.



Representations of Switzerland abroad

www.eda.admin.ch/eda/en/home/reps.html

Entry and visa conditions for Switzerland

www.bfm.admin.ch/bfm/en/home/themen/einreise.html

Travelling to Switzerland

By plane:

- Zurich International Airport: The largest airport in Switzerland, offering intercontinental services. Zurich airport has its own train station and runs a direct service to Lucerne with a journey time of 1 hour.
- Euroairport Basel Mulhouse Freiburg Airport: Approximately 1.5 hours from Lucerne by train and bus. This airport mostly serves European destinations.
- Geneva Cointrin International Airport: The second largest airport in Switzerland, also offering intercontinental services. Geneva airport is approximately 3 hours from Lucerne by train.



Swiss International Air Lines

www.swiss.com

Student Travel Agency

www.statravel.com

By train:

ICE, TGV, Railjet – You can travel to Switzerland on Europe's fastest trains. Within a few minutes of your arrival, there is usually a connecting train to Lucerne from almost every large city in Switzerland. All trains have regular timetables.



Swiss Federal Railway – SBB

www.sbb.ch

Climate

The climate in Switzerland is influenced by the Atlantic Ocean. Westerly winds transport the sea air to Switzerland and are responsible for the country's precipitation levels. The Alps act as a climate barrier: Southern Switzerland, which is mainly influenced by the Mediterranean Sea, is characterised by a much milder climate than Northern Switzerland.

Lucerne has a central European climate, which means that it is hot in summer and cold in winter. It often snows in winter, but it is unusual to have snow on the ground for more than a few days in the city. However, you should be prepared for sub-zero temperatures during the winter months (November–February).



Federal Office of Meteorology and Climatology (including weather forecast)

www.meteoschweiz.ch







Arriving in Lucerne

Living and studying away from home can be a challenging experience, particularly at the beginning of your stay. There are several formalities that must be taken care of during your first few days in Lucerne.

Registration at the International Relations Office

As an exchange student, you must register at the University of Lucerne, International Relations Office during your first week. You will receive a personal appointment for your registration before you come to Lucerne as well as information regarding other introductory events.

When you register you will receive your university ID card (CampusCard), information on the residence permit and health insurance, as well as the confirmation of matriculation that you will require for your residence permit.

The International Relations Office, including the Mobility Section is located in the main university building on the 4th floor, Room A.21.

Residence permit

After entering Switzerland, all students (exchange students, international degree students, and students with Swiss government scholarships) are required to register at the registration office of the district in which they are living within 14 days of arrival. To register, you will need a valid travel document, one passport photograph, as well as confirmation of matriculation from the University of Lucerne. After registration, the residence permit (foreigner's identity card) will be issued.

Citizens of non-EU/EFTA countries must also present themselves at the Office for Migration (with passport and passport photograph).

A fee is charged for registration and for all documents (foreigner's identity card, visa etc.).

Accommodation

The University of Lucerne does not offer on-campus accommodation. However, the International Relations Office assists exchange students – especially those coming from overseas – in finding suitable accommodation. Exchange students all receive information as part of their application pack.



Association for student housing in Lucerne

<http://stuwoluzern.ch/index.php/en>

Online bulletin boards for general queries

www.wgzimmer.ch

www.students.ch/wohnen

www.homegate.ch

Health and other insurances

Health insurance is compulsory for anyone living in Switzerland for longer than three months. Students from an EU country who are legally insured in their home country can apply for exemption from this obligation by using the European Health Insurance Card (EHIC) or a provisional certificate issued by their insurance company.

Students from non-EU/EFTA countries must check with their health insurance provider whether their international insurance cover is adequate for Switzerland. If this is the case, you can also apply for exemption from the insurance obligation. However, the final decision as to whether or not you are entitled to exemption rests with the Swiss authorities.

If your own health insurance coverage is found to be insufficient, you must purchase health insurance from a Swiss health insurance company.

We also recommend that you take out personal liability insurance before coming to Switzerland. This covers any claims brought against you for damage or injury to another person's property. This type of insurance is compulsory if you want to rent a room in a student residence.

The University of Lucerne will provide you with information regarding health insurance and personal liability insurance providers both before the commencement of your studies in Lucerne and during your first weeks here. We can also provide you with specific information on companies offering special conditions for international students.

Mentoring programme

To ensure smooth integration into Swiss student life, incoming exchange students from our international programmes (SEMP/Erasmus, Partnership) are invited to take advantage of the university's mentoring programme. All our mentors are regular students at the University of Lucerne who have volunteered to help international students to settle in during the first weeks of their stay. Our mentors have usually been abroad themselves and know how difficult the first weeks in a foreign country can be. We encourage our international exchange students to make use of this opportunity.

Pre-semester intensive language course: German Short Course

The University of Lucerne offers its international exchange students a free pre-semester intensive course. The course takes place one week before classes begin and has been especially designed for exchange students.

The course covers the four core skills of listening, speaking, reading and writing required for everyday life in Lucerne. The primary focus is on communication skills and vocabulary. In addition to the morning classroom lessons, participants also have the opportunity during afternoon excursions and activities to practise their language skills in everyday situations and acquaint themselves with Lucerne and the Swiss way of life.

No credits are awarded for this course.

All eligible students will be informed about how to register for this course as part of their application pack.

Studying at the University of Lucerne

This chapter provides some useful information concerning academic studies at the University of Lucerne.

Academic calendar

The academic year at the University of Lucerne is divided into two semesters: autumn and spring. The autumn semester starts in calendar week 38 (mid-September) and ends in calendar week 51 (end of December). The spring semester starts in week 8 (mid-February) and ends in week 22 (end of May). Classes start at 08:00 and continue on a two-hourly cycle up until 20:00.

Course catalogue

The course catalogue for all courses – including German and English courses – is available on the university's website:



<https://vv.unilu.ch/site/VV/default.aspx>

The catalogue of courses taught only in English is also available on the university's website: www.unilu.ch/courses-in-english

Language of instruction

The main language of instruction at the University of Lucerne is German. However, a growing number of master's courses are taught in English.

ECTS credits and grades

At the University of Lucerne, credit points, known as ECTS (European Credit Transfer System) are awarded for student achievements. 1 ECTS credit corresponds to 30 hours of study. The credits are based on the total time required for achieving the learning goals. This includes attending classes, self-study, preparing for and sitting examinations, giving presentations and writing papers. Credits are only awarded for courses for which students receive pass grades. The scope of one semester is 30 credits.





Examinations

Final examinations are scheduled by the faculties. Course tutors and/or student counsellors within each faculty can be contacted regarding the exact dates and application deadlines.

CampusCard

The CampusCard is a multipurpose chip card that can be used on campus as a student identification card and library card. It can also be used for cashless payments (in the canteen and for snack machines, photocopying and printing). Two stations for loading money via a bank card onto the CampusCard are located on the ground floor of the university. Exchange students receive the CampusCard when matriculating in person at the International Relations Office. Other international students receive their CampusCard when matriculating in person at the Student Services.

Email account

All students, including exchange students, receive an official email account from the University of Lucerne. Students receive a detailed outline of how to activate the account from IT Services. Please check your StudMail regularly (at least once a week) and ensure that your inbox has enough storage space at all times since official communication will be sent to this account.

Internet access

All public rooms in the University of Lucerne, such as the foyer, library, classrooms and canteen offer Wi-Fi access.

Library

The Main and University Library (ZHB Luzern) is the largest library in Central Switzerland, with space for over 300,000 volumes that are freely accessible to users. Just under half of the collection of books can be borrowed. More than 670 study and work stations are available in the library.

Opening hours

Monday–Friday	07:30–21:30
Saturday	07:45–15:30
Sunday	closed

Please note that there are reduced opening hours in operation during the summer and before public holidays.

Student workstations

A room with 67 student workstations and computer terminals is located on the first basement floor, along with a *Tutorium* (a study room and common room). In addition, numerous student workstations are available on the first floor of the library (see the Library section above).

Printing and photocopying

Students can make use of the large printing and photocopying room on the first basement floor. Additional photocopiers and printers can be found on the second floor in the library, and on the third and fourth floors next to the classrooms. Charges for printing and photocopying are paid using the CampusCard (see the CampusCard section).

Student shop

The student shop on the ground floor sells lecture notes for current courses, specialist literature, stationery, University of Lucerne merchandise (e.g. t-shirts etc.), and also tickets for certain events (e.g. university parties).

Student shop opening hours

General opening hours during the semester: Mon to Fri 10:30–15:30



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luzer

Student counselling service

For all administrative questions regarding your exchange, please contact the International Relations Office. International degree students should contact Student Services for all administrative questions. For all academic queries you should consult the student counsellors within your faculty and/or institute.



Faculty student counsellors

www.unilu.ch/en/international/mobility/student-mobility/

Counselling for students with special needs

Unrestricted access routes are provided for wheelchair users throughout the campus. Two or three toilets on every floor are equipped for wheelchair use, and the toilet areas on the 3rd and 4th floors also have showers.

Three parking spaces on the north side of the building are reserved for people with mobility issues.

Lecture theatres have hearing loops for the hearing-impaired.

Please contact the Office of Equal Opportunity for an individual consultation.
Email: chancengleichheit@unilu.ch

Psychological counselling service

The psychological counselling service offers support to students and staff of the University of Lucerne who find themselves in stressful situations due to their studies and/or daily personal life. All counselling services are free of charge for all students (including exchange students) and are confidential. Please make an appointment by email or telephone:

Phone: +41 41 228 47 52

Email: horizonte@unilu.ch

Sexual harassment

The University of Lucerne has strict procedures and measures in place regarding sexual harassment. These procedures and measures are documented in a guideline that is available from Student Services.

Should you become a victim of sexual harassment at the University of Lucerne, please consult the International Relations Office (exchange students), Student Services (degree students) or a person whom you trust within the university.



Life on campus

Here you will find useful information on all the facilities available on the campus.

Canteen, café bar, snack stations

The canteen serves quick, reasonably priced lunchtime menus, a self-service buffet and drinks. For students, the lunchtime set-menus cost between CHF 5.50 and CHF 7.00 and include a vegetarian option. The café bar in the canteen foyer sells snacks, hot and cold drinks, and a small selection of kiosk items. A microwave is available in the room adjacent to the canteen and can be used to heat up your own food.

Vending machines with hot and cold beverages and snacks are located on the ground floor and on the third and fourth floors.

Students must provide identification in the form of the CampusCard in the canteen and café bar (see **CampusCard** section) in order to take advantage of the reduced prices. Students can pay in cash or use the CampusCard in the canteen, café bar and at the vending machines.

Canteen opening hours

Monday – Friday: 09:00 – 16:00
Lunch from 11:00-13:30

Café bar opening hours

Monday – Friday: 07:30 – 17:30

Prayer and meditation room

The prayer and meditation room is located on the first basement floor. It is a multipurpose room that can be used for peaceful activity, discussion and meditation. The room is available during the building's opening hours.

Day lockers

A room containing day lockers is located on the first basement floor. Additional lockers are located on the second floor. Students can use these lockers to store personal belongings. The lockers must be secured with a personal padlock. The lockers can only be reserved on a daily basis and cannot be reserved permanently. Lockers that are not emptied will be cleared out and the student will be billed for the inconvenience caused.

Cashpoint/ATM and post office

A cashpoint/ATM for internal and external users is available on the ground floor. There is a public branch of the Swiss Post Office on campus (including a post office cashpoint/ATM for cash withdrawals).

University Sports (Hochschulsport Campus Luzern – HSCL)

Take advantage of the activities available through the University Sports to boost your personal fitness and restore your physical and mental wellbeing. You can even use the opportunity to acquaint yourself with new sports and enjoy the great Swiss outdoors with sports such as sailing, skiing, snowboarding, biking etc. All training sessions and camps are led by experienced teachers and staff. International students of all categories are welcome to join the training sessions.

Standard training sessions are free of charge for all students (including exchange students) holding a CampusCard (see CampusCard section). Special short-term courses such as skiing and snowboarding classes, special dance classes, surfing and sailing classes etc., are offered at a reduced price for students and staff. Furthermore, there is a fitness and dance studio located on the university's 1st basement floor offering various classes including spinning, body toning, team rowing and many different forms of dance.



University Sports website

www.unilu.ch/uni-leben/sport

Student organisations

The University of Lucerne Student Organisation (SOL) is the official student association of the University of Lucerne. It represents students both within the university setting and externally in their dealings with the general public. The SOL endeavours to create a pleasant environment for all students and keeps abreast of latest issues. Events organised by SOL provide a good opportunity for meeting new people.



SOL website (in German)

www.studunilu.ch

Childcare

Childcare places are available in the campus day-care centre for the children of students, staff and lecturers at the University of Lucerne. The children must be aged between 3 months and 5 years. Early contact and prior registration is advised.

Phone: +41 41 367 49 90

Email: info@kita-campus.ch

Bicycle parking

Bicycle stands for approximately 600 bicycles are located on the south side of the building. The building can be accessed directly from here.





COST OF LIVING

The cost of living is an individual matter that depends on one's lifestyle. The following cost estimation has been designed to give a rough guideline of the costs that can be expected:

Approximate living costs in Lucerne (in CHF per month):

Housing (incl. additional costs)	650.00
Utilities (telephone, internet, TV, radio)	100.00
Health insurance and other insurances	200.00
Food, household items	350.00
Miscellaneous (clothes, laundry, transport)	350.00
Total	1,650.00

Living in Lucerne

This section provides information about daily life in Lucerne. Please also refer to the **Arriving in Lucerne** section, particularly for information about accommodation.

Transportation

The city of Lucerne has an excellent public bus and train network operated by *Verkehrsbetriebe Luzern*. Single fare tickets can be purchased at all bus stops and train stations in Lucerne; *tickets are not sold on buses or trains*. Multiple fare tickets and monthly travel cards can be bought at Lucerne's central railway station or at larger bus stops. If you are under 25, you can benefit from a reduced fare for monthly or annual travel cards (ask for the *Paspartout card for under-25s*).



Verkehrsbetriebe Luzern (in German)

www.vbl.ch/

Swiss Federal Railways (SBB) provides a large part of public transport in Switzerland (train, bus, PostBus, boat). If you are a frequent traveller within Switzerland, you can purchase a half-fare card (CHF 185.00 per year) that entitles you to buy most tickets at half price (even some mountain cable car journeys). In addition, young people between 16 and 25 can buy the Gleis 7 card that entitles them to take any train in the SBB network for free between the hours of 7pm and 5am.



Swiss Federal Railway – SBB

www.sbb.ch/en/

Supersaver tickets

www.sbb.ch/en/travelcards-and-tickets/tickets-for-switzerland/supersaver-tickets.html

Offers for active day-trippers

www.sbb.ch/en/leisure-holidays.html

Bicycles are a practical and inexpensive way to get around Lucerne. Bicycles can be rented from the Swiss Federal Railways (SBB) and other private providers.



Rent-a-Bike

www.rentabike.ch

Financial matters

Switzerland's currency is the Swiss Franc. You will find the following abbreviations in use for the Swiss Franc: Fr., CHF, SFr. Coins are available as 5 cents (Rappen in German), 10 cents, 20 cents, 50 cents, 1 Franc (Franken in German), 2 Francs and 5 Francs. Banknotes are available as 10, 20, 50, 100, 200, and 1,000 Francs.

The fastest and easiest way to obtain Swiss Francs is to withdraw money from the many post office and bank cashpoints/ATMs using a debit card (for cashpoints/ATMs on campus, please see **cashpoint/ATM and post office** section on page 23). Most Swiss cashpoints also accept credit cards such as Visa, MasterCard, American Express, and cash cards such as Cirrus or Maestro.

To open a Swiss bank account you can either go to a Swiss bank or to a post office (post office account).



Post Bank

www.postfinance.ch/en.html

Swiss Banks

Luzerner Kantonalbank: www.lukb.ch/web/lukb/-/english-window

UBS: www.ubs.com/1/e/schweiz.html

Credit Suisse: www.credit-suisse.com/ch/en/index.jsp



Post Offices

Post offices are open from Monday to Friday from 07:30 to 18:00 and on Saturday from 09:00 to 12:00. In addition to regular postal services, post offices also offer banking, telephone and fax services. There is a post office on the university campus.



Swiss Post

www.post.ch/en

Telephone Services, Mobile Phones and Internet

All apartments in Switzerland are equipped with a landline. To use it, you have to sign a contract with one of the telephone companies in Switzerland. Ask the different telephone companies about their service agreements.

Mobile phones are a practical means of communicating in Switzerland. Again it is a good idea to compare the services offered by the different companies as offers and service plans change frequently. When taking out a contract, foreign nationals are required to show their residence permits.

All telephone companies also offer internet services. Packages including telephone, mobile phone and internet services are often available.



Telephone companies [Selection]

Swisscom: www.swisscom.ch/en/residential.html

Sunrise: www.sunrise.ch/en/mtvmobile/startseite.html

Salt: www.salt.ch/en

Discount mobile phone providers

Yallo: <https://yallo.ch>

Lebara: www.lebara.ch

CoopMobile: www.coopmobile.ch/en/abo/swiss-flat

Comparison of services

<http://en.comparis.ch/telekommunikation.aspx>

Shopping

Migros and Coop are the best-known retailers/grocers and can be found at many locations throughout Switzerland. The budget supermarkets Aldi, Lidl and Denner also have many branches throughout the country. Shops are open on Monday to Wednesday from 09:00 to 18:30 in the city centre and in larger shopping malls. On Thursdays and Fridays, shops are open from 09:00 to 21:00. On Saturdays you can go shopping from 09:00 to 16:00. Some shops at Lucerne's central railway station are also open on Sundays.

Leisure time and culture

With its location in the heart of Switzerland, on the shores of Lake Lucerne and close to the Alps, the City of Lucerne offers an array of leisure time activities. In spring and summer, Lake Lucerne and its beautiful surroundings are perfect for hiking, swimming or sailing. In winter you can enjoy some skiing in the nearby mountain regions which are less than an hour away from Lucerne.

The city of Lucerne is located right in the centre of Switzerland, which means that all other Swiss cities and regions are very close by. You can travel to Ticino, the southern part of Switzerland, in 2.5 hours or visit Geneva in less than 3 hours by train. Other European cities are close by as well. Why not spend the weekend in Milan, Paris or Munich?

Lucerne is one of the cultural centres of Switzerland. The world famous Culture and Convention Centre Lucerne (KKL), built by the renowned architect Jean Nouvel, hosts the popular Lucerne Festival, which attracts lovers of classical music from all over the world. During the year there are performances from artists from all musical genres. Cheap or reduced tickets are available at the KKL box office (often at the last minute).

In June the B-sides musical festival takes place on Sonnenberg, a small mountain in Kriens, Lucerne. This festival has made a name for itself across Switzerland as a special festival for young people showcasing local and national bands.

In July, the Blue Balls Festival, which takes place at indoor and outdoor venues all around the shores of Lake Lucerne, including the KKL, brings together the best international musicians from all genres such as pop, blues, jazz and reggae.

The famous Lucerne carnival (Fasnacht) takes place in February and turns the city into one big party. The university even closes its doors during the carnival because everybody is out on the streets dancing in their costumes and admiring the carnival parade.

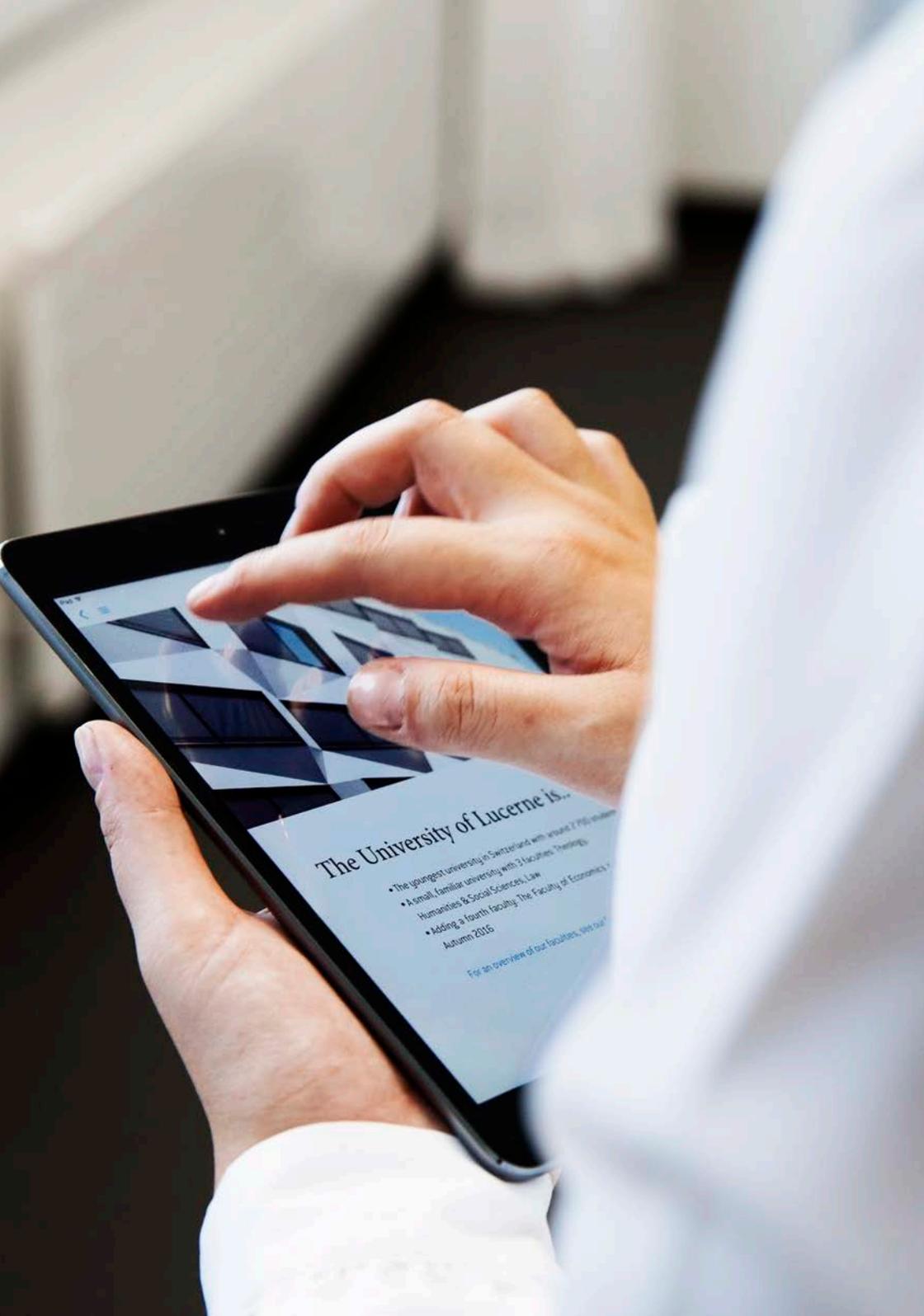
In addition to these traditional and cultural events, Lucerne has countless restaurants, bars and clubs that attract many young people from all over Central Switzerland. Visit the websites listed below for more up-to-date information on where you should be and when.



Tourist Information Lucerne

www.luzern.com/en





The University of Lucerne is...

- The youngest university in Switzerland with around 7,000 students
- A small, familiar university with 3 faculties: Theology, Humanities & Social Sciences, Law
- Adding a fourth faculty, The Faculty of Economics, in Autumn 2016

For an overview of our faculties, see our

Important Contacts

International Relations Office

www.unilu.ch/en/international

mobilitaet@unilu.ch

Admissions Office

www.unilu.ch/en/study/application-and-admission

zulassung@unilu.ch

Student Counselling Service

Faculty of Theology

www.unilu.ch/en/study/advice/academic-student-advisors/faculty-of-theology

Faculty of Humanities and Social Sciences

www.unilu.ch/en/study/advice/academic-student-advisors/faculty-of-humanities-and-social-sciences

Faculty of Law

www.unilu.ch/en/study/advice/academic-student-advisors/faculty-of-law

Faculty of Economics and Management

www.unilu.ch/en/study/advice/academic-student-advisors/faculty-of-economics-and-management

Counselling for Students with Special Needs

www.unilu.ch/en/university/academic-services/equal-opportunity/students-with-disabilities

chancengleichheit@unilu.ch

Psychological Counselling Service

info@pblu.ch

Childcare

www.kita-campus.ch

info@kita-campus.ch

Important emergency and service numbers

Medical emergencies/ambulance:	144
Pre-programmed emergency number when using mobile phone:	112
Police (urgent cases):	117
City of Lucerne police station (non-urgent cases):	+41 41 208 77 11
Fire department:	118
Medical helpline (doctor):	+41 41 211 14 14
Ophthalmologist helpline:	+41 41 210 53 73
Pharmacy:	+41 41 211 33 33
Poisoning emergencies:	145
Rega (helicopter rescue service):	1414
Psychological help:	143
Vehicle breakdown service:	140

Lost and Found Office Lucerne +41 41 208 86 66

Hirschengraben 17b, 6002 Lucerne

Opening hours: Mon-Fri 09:00 – 12:00 and 13:30 – 17:00

https://polizei.lu.ch/kontakt_service/kontakt_fundbuero

PERMANENCE – walk-in centre for medical and psychological help +41 41 211 14 44

Ground floor of Lucerne central train station

Opening hours: Mon-Thur 07:00-23:00, Fri 07:00 - Sun 23:00 (open continuously)

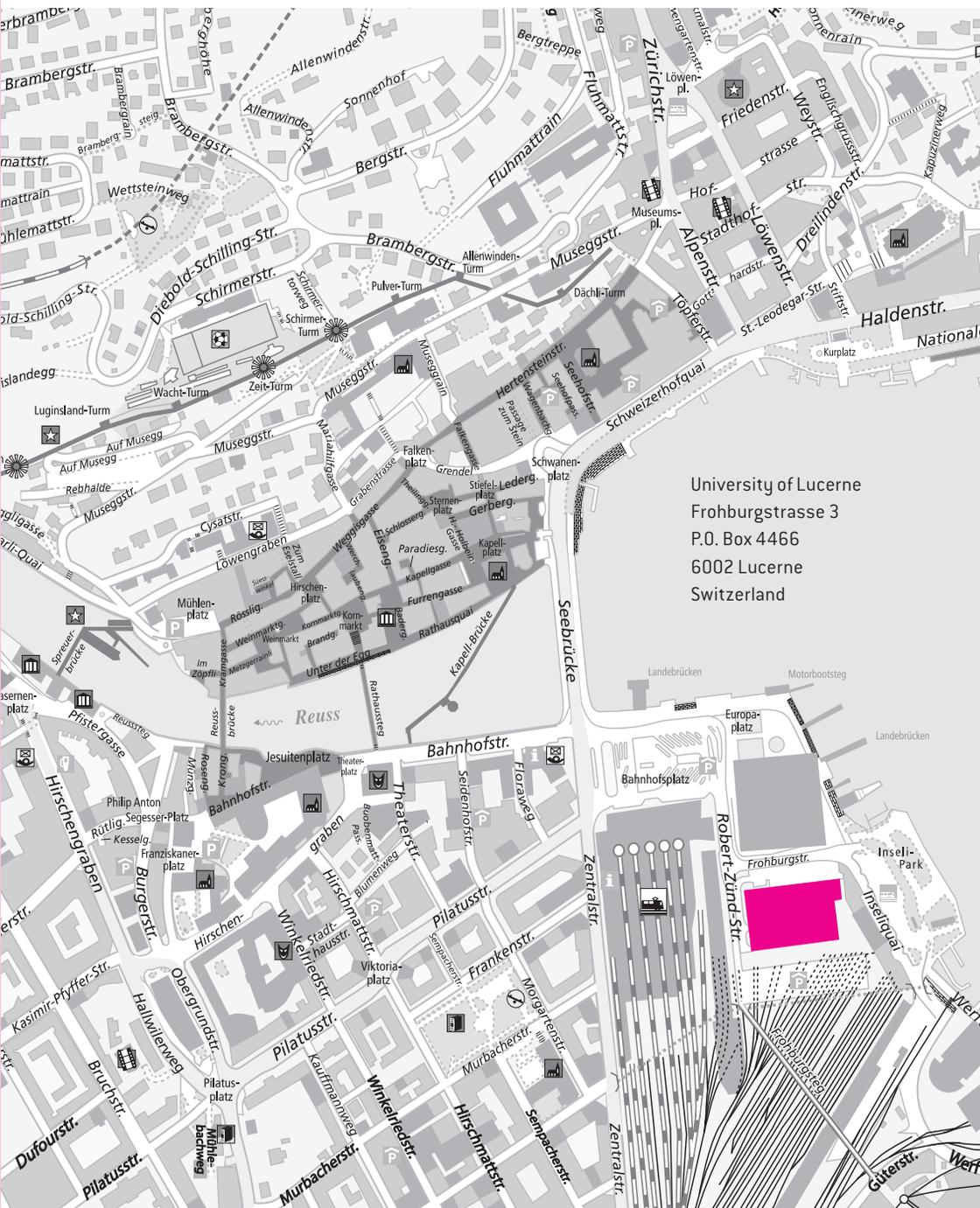
www.permanence-luzern.ch

Lucerne Hospital +41 41 205 11 11

Spitalstrasse, 6004 Lucerne

www.luks.ch

City map



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