

INTRODUCTION

Development of integrated care varies in Europe. While some countries (e.g. UK, the NL) often are considered as early adopters, others (e.g. Switzerland) seem to have developed less initiatives.

To support stakeholders in their endeavour towards better integrated care, the Scirocco model was developed to “assess the maturity of the progress of a regional system thereby uncovering strengths, gaps and areas for improvement”.

OBJECTIVES

To assess the maturity of the Swiss healthcare system for integrated care and to explore whether this maturity varied according to several variables, using the Scirocco tool

METHODS

Design: Nation-wide electronic survey in November 2019

Setting and population: Swiss healthcare stakeholders were invited to participate

Primary outcome measure: Maturity of the Swiss healthcare system for integrated care, using the SCIROCCO tool (12 dimensions rated on a 0-5 scale)

Analysis: Univariate and then bivariate analyses to assess whether maturity varied according to profession, professional activity and its region, implication in integrated care, attitude towards integrated care and the Swiss healthcare system

HEALTHCARE SYSTEM MATURITY: means and proportion of each response category, by dimension



CONCLUSION

- ✓ The Swiss healthcare system shows a limited maturity for integrated care
- ✓ These results should help identify areas requiring attention for a successful transformation towards integrated care
- ✓ The future use of the SCIROCCO tool should focus on levels where integrated care is concretely implemented, and consider the consensus-like method

CHARACTERISTICS of PARTICIPANTS (n=642)

Mean Age (SD)	53.7 (10.5)
Women	42.5%
Profession	
Practicing healthcare prof.	35.8%
Directors/administrators	37.3%
Project managers	15.4%
Other	11.5%
Professional activity	
Independent	19.4%
Public admin/foundations/associations	23.8%
Insurance	5.7%
Private clinics	3.2%
University/cantonal hospitals	33.3%
Medical home	9.2%
Other	5.4%
Region of professional activity	
German-speaking Switzerland	60.0%
French-speaking Switzerland	20.7%
Italian-speaking Switzerland	3.2%
Nation-wide	16.1%
Implication in integrated care	
No, never	46.5%
Yes, once	18.8%
Yes, several times	34.7%

RESULTS

- Low overall maturity with scores ranging between a mean of 1.0 (“Funding” dimension) and 2.7 (“eHealth Services” dimension)
- Results slightly varied according to the region of professional activity

LIMITATION

The SCIROCCO tool was used differently than how it was originally developed, on a much larger scale and without the consensus-like method